

Susan Dalgety  
Lucy Hunter Blackburn

[REDACTED]

18 August 2025

**Dear Library: *The Women Who Wouldn't Wheesht***

Dear Ms Dalgety and Ms Hunter Blackburn

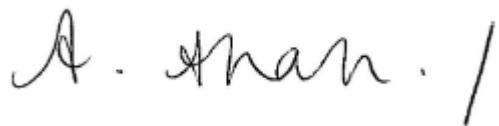
I am writing to confirm receipt of your letter of 12 August.

Sir Drummond Bone and I would welcome a meeting with you. We are however starting a stage 2 complaint investigation into this matter under our complaints policy. This investigation should be completed within 20 working days.

If you would like any specific points considered as part of our investigation, please email these to [complaints@nls.uk](mailto:complaints@nls.uk) and they will be included.

It would not be appropriate for us to meet with you whilst this investigation is being conducted, but we will be in touch to arrange a meeting once it has been concluded.

Yours sincerely



Amina Shah  
**National Librarian and Chief Executive**



George IV Bridge  
Edinburgh, EH1 1EW

Telephone: 0131 623 3700  
[www.nls.uk](http://www.nls.uk)

